| Year 11 Term 3 - Business | In Business and Economics our mission is to stimulate and challenge our students to excel and provide a desire for lifelong learning and pursue careers in the world of Business, Economics and ICT. |
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| **Enquiry Questions: How do we measure quality?** |
| **Unit title: Business operations**You are going to learn about what business operations involve, their role within the production of goods and the provision of services, and how they influence business activity. |
| **Knowledge**Students will know about… | **Application/Skills**Students will be able to… | Vocabulary*(Tier 2 and 3)* | Home Learning | Assessment | Extra ResourcesExtended Reading | Cultural Capital |
| The different parts of the production process.The role of procurement.The concept of qualityThe Importance of good customer service. | Understand the different types of the production processAnalyse the impact of different types of production process: keeping productivity up and costs down and allowing for competitive prices. Explain the concept of quality Analyse the benefits of quality and its importance:Explain the impacts of technology on productionUnderstand the sales process Analyse the importance to businesses of providing good customer service.   | Lean Production.Batch Production.JobJust in Time.Just in Case.Buffer StocksProcurementLogistics | Answering exam style questions.Working through worksheets and case studies to develop business context.  | Improve quality of writing by practising writing essays to improve academic literacy.Termly assessments covering what you have learnt | BBC NewsChannel 4 NewsThe GuardianCity AM newspaper | Jaguar Land Rover have adopted the Just In Time method of production to reduce their costs. However, how would they cater for a surge in demand?  |
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